

# NG911 Compliance Test

As part of validating compliance with NG911 laws, respond to the questions below:

## Part A – Questions: When 911 is called...

1. What address was the test call made from?
2. What number was used to call 911?
3. What was the date and time of the call?
  - a. Note the time must be exact
  - a. Example: 08/03/2016 21:25 Eastern

## Part B – Questions: What happens when 911 is called?

1. Is the PSAP receiving the correct TN?
  - a. If not, what TN displayed to the PSAP?
  - b. What is the correct TN?
2. Is the correct address being displayed to the PSAP?
  - a. If not, what address displayed?
  - b. What is the correct address?
3. Is the correct business name being displayed?
  - a. If not, what business name displayed?
  - b. What is the correct business name?
4. Is the 911 call routing to the correct PSAP for your location?
  - a. If not, what PSAP did the call route to?
  - b. What is the correct PSAP?

## Part C – Questions: Work with CPE vendor to ensure...

1. Calls are only out pulsing 10 digits of the TN calling from; no other information can be in the header.
2. The TNs are associated with the correct location HUB and/or BOE as provisioned. The TNs must be associated with the address in SPP for the respective HUB and/or BOE.
3. If PS-ALI service (Locator ID) is in use, check that Carrier will provision, maintain and/or correct this data. In most cases, this is done by the PS-ALI vendor.

*TN = Telephone Number*

*PSAP = Public Safety Answering Point*

*PS-ALI = Private Switch - Automatic Location Identification*