



## Wireless Risk Scorecard

### How Exposed Is Your Business to Today's Wireless Support Gap?

#### Instructions:

Score each category from **1 to 5**

- **1 = High Risk / No Control**
  - **3 = Moderate / Inconsistent**
  - **5 = Strong / Fully Managed**
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#### **1. Visibility & Inventory Control**

Do you know exactly what you have?

- Complete inventory of all devices and lines
- Clear ownership assigned to each device
- Real-time visibility into usage and costs

**Score: \_\_\_ / 5**

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#### **2. Cost Management & Billing Accuracy**

Are you confident you're not overpaying?

- Monthly billing is audited for errors
- Rate plans align with actual usage
- No unused or redundant lines/services

**Score: \_\_\_ / 5**

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### 3. Contract & Carrier Alignment

Are your agreements working for you—or against you?

- Contracts reflect current business needs
- No unfavorable auto-renewals or hidden terms
- Pricing is benchmarked against market rates

Score: \_\_\_ / 5

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### 4. Support & Escalation Capability

What happens when something breaks?

- Clear escalation path exists (beyond carrier support)
- Issues are resolved quickly and consistently
- You are not dependent on carrier responsiveness

Score: \_\_\_ / 5

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### 5. Reliability & Redundancy

Can your business operate during disruptions?

- Critical users have backup connectivity options
- Multi-carrier strategy in place where needed
- Outages have minimal operational impact

Score: \_\_\_ / 5

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## 6. Security & Compliance

Are mobile devices creating hidden risk?

- Devices are secured and managed (MDM policies)
- Access to corporate data is controlled
- Wireless environment aligns with cyber insurance requirements

Score: \_\_\_ / 5

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## 7. Lifecycle & Device Management

Are devices proactively managed—or reactive?

- Standardized device strategy in place
- Upgrade cycles are planned—not ad hoc
- Procurement and provisioning are controlled

Score: \_\_\_ / 5

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## 8. Strategy & Governance

Is wireless managed strategically—or just “handled”?

- Wireless is treated as a managed expense category
- Regular reviews (quarterly) are conducted
- Mobility is aligned with broader IT strategy

Score: \_\_\_ / 5

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 Total Score: \_\_\_ / 40

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## Your Risk Level

### **8–16: High Risk**

You are highly exposed to:

- Overpaying for services
- Operational disruption
- Lack of support and accountability

 Immediate action is recommended

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### **17–28: Moderate Risk**

You have some controls in place, but:

- Gaps exist in visibility and governance
- Costs and risks are likely higher than they should be

 Optimization opportunity is significant

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### **29–40: Low Risk**

You are operating with strong control and visibility

 Focus on continuous improvement and benchmarking

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### **Where Abilita Helps**

Most organizations score lower in:

- **Cost control**
- **Escalation capability**
- **Strategic governance**

That's exactly where Abilita steps in:

- Acts as your **independent escalation path**
  - Provides **ongoing billing and contract oversight**
  - Delivers **vendor-neutral strategy and optimization**
  - Ensures wireless is **proactively managed—not reactive**
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### **Final Thought**

If your wireless environment depends on your carrier to manage it...  
you're operating with more risk than you realize.